

**WALGETT ABORIGINAL MEDICAL SERVICE LIMITED
(WAMS)**

***PROFILE OF
PRIMARY HEALTH SERVICES***



For the community, by the community

since 1986



THE WAMS TEAM

ADMINISTRATION

The Administration department is located at 33 Wee Waa Street and includes the Chief Executive Officer, Chief Operations Manager, Executive Support Officer, Education Manager, Human Resources Officer, Finance Manager, Finance Assistant, Admin Team Leader and Admin Assistant.

The department provides multiple levels of support enabling business processes to operate seamlessly with key functions outlined below and manages the hire of our Community Hall and Boardroom and provides funeral vouchers to assist families with associated costs. For further information on room hire or funeral vouchers, please refer to the “Services” section of our website or contact our Finance Assistant on (02) 6820-3777.

Operational and managerial including funding submissions, service delivery, development of future programs and accountability procedures. Recruitment of external Contractors, compliance, policy implementation and regulations.

Financial including expenditure and acquittal to funding bodies. Ensuring financial benchmarks and reporting requirements are achieved through consultation with external auditors. Maintaining payroll records, BAS, Superannuation and other reporting. Maintaining proper financial transactions and documentation and upkeep of personnel files.

Administrative including, but not limited to, management of WAMS corporate premises and accommodations, repairs and maintenance, rental agreements and tenancies. Oversee Fire Safety Specialists and Schedules, Electrical Test and Tag, Health and Safety coordination, project management and assistance.


Human Resources manages Staff recruitment and retention including onboarding and orientation processes. Sourcing, enrolling and maintaining staff training in relevant field of work and maintaining a training register.

Our Cleaning Team ensures all WAMS facilities, including residences, are kept in a safe and hygienic state in alignment with infection control standards.

Culture & History Coordinator is located in the New Development Building providing cultural support and direction, supporting Directors and staff members across the organisation, partnering with community and government agencies to provide Cultural Awareness activities across WAMS service areas. Support and services include Gamilaraay Language learning, cultural in-services and local cultural events of significance throughout the year. Activities with the Walgett Freedom Ride Memorial Park include future developments and projects working closely with the community through the development of a native garden, information and presentations on the Freedom Rides to Walgett.

DENTAL CLINIC

The Dental Clinic is located at the rear of our GP Clinic (entry via Dundas Street), providing the best practice in oral health via school dental checks, dental programs, treatments, screening and dental education with a visiting locum Dentist, a Dental Team Leader and Dental Assistant. The Assistants schedule and receive clients and assist the dental professionals, including therapists and Prosthetist. An Oral Health Therapist (OHT) attends on a monthly basis providing oral care to children from 0-18 years.





GOONIMOO CHILDREN'S SERVICES

Goonimoo is located at 35-49 Wee Waa Street where the Children's Services Manager and Early Childhood Educators offer child-focused, stimulating and friendly play sessions for Aboriginal and non-Aboriginal children with the aim of creating positive and trusting partnerships with parents and families. The program supports at risk children and families, enabling the team to interact with children and parents to create an environment that is nurturing and fosters physical, intellectual, social and emotional development. Goonimoo also provides an early childhood education program servicing isolated communities and townships surrounding Walgett.

Playgroup sessions are available to children between the ages of 0-5 years old.

Playgroup times 10am – 12pm.

Monday – Walgett WAMS

Tuesday – Collarenebri LIONS PARK

Wednesday – Walgett WAMS

Thursday – Carinda TOWN HALL

GP CLINIC

The Clinic is located at 37 Pitt Street and houses the Clinic Practice Manager, 2 permanent GPs and visiting Locums, Senior Aboriginal Health Worker (Pharmacy Dispensary), Aboriginal Health Workers, Nurses, Receptionists and our Transport Team.

Providing holistic primary health care including, women's health, men's health, child and maternal health, family planning, health checks, immunisations and vaccinations, pre-employment Medicals, and Sexual Health. Clinical procedures include 24 Hour ECG monitoring, Urea breath Testing, Glucose monitoring, Diabetes management.

GP Appointments are required. Walk-In clients are triaged by nurses or Aboriginal Health Practitioners/Workers prior to being seen by a GP. To book an appointment please (02) 6820-3777 at reception.

Dispensary is managed by a Senior Aboriginal Health Worker and \$100 subsidised medications are provided to current clients.


ITC (Mara-gulu-mali - Caring Hands) Program assists Aboriginal clients with eligible chronic conditions to access specialist care.

Transport is provided for eligible current clients for patient travel to referral centres.

The ITC Coordinator, ITC Nurse, Midwife, Child and Family Health Nurse and Aboriginal Health Workers are located in the New Development Building.

Child and Family Health consists of a Nurse to provide guidance, advice and assistance with parenting, nutrition, breast feeding, monitoring of developmental milestones and immunisation checks to new mothers and children up to five years old. Staff work closely with the Midwife and the Goonimoo Children's Service Manager.

Maternal Health consists of a Midwife offering antenatal and postnatal care through the Aboriginal Maternal Infant Health Services (AMIHS) program, pregnancy testing and family planning advice. Services are delivered in a comfortable setting and home visits are offered on request.





WELLNESS CENTRE

The Centre is located at 27 Wee Waa Street and houses the Wellness Manager, Aboriginal Health Practitioners, Dietitian, Drug & Alcohol Counsellor, Eye and Ear Health Workers, Mental Health Clinician, Receptionists and Wellness Nurses. Staff deliver several programs offering whole of life support and includes Visiting Specialists, Allied Health, support and Outreach Programs. The team have a Medical Billings Officer supporting all clinical areas of Walgett and Brewarrina.

There are a range of allied health services available as detailed below.

Diabetes Educator offers diabetes and pre-diabetes education and Endocrinology support Services to Walgett only.

Dietitian provides nutrition and dietary education services to Walgett only.

Australian Hearing offers audiology services to over 6 years throughout the life cycle. **HAPEE** provides audiology and treatment services to under 6 years old and over six years old servicing Walgett, Goodooga and Collarenebri.

The Ear Health Clinician arranges micro suction, play audiometry, tympanometry and supports all ear health service providers.

Eye Health delivers optometry services and works in partnership with Brien Holden Vision Institute providing clinics to Collarenebri, Goodooga, Lightning Ridge, Narrabri, Pilliga and Wee Waa.

Occupational Therapist gives services to those with injuries, illness or disabilities including NDIS and Aged Care clients.

Physiotherapist provides support and physical techniques to help treat medical conditions and injuries. Physiotherapy does not do external WorkCover.

Podiatrist diagnoses and treats any feet or ankle problems and services clinics in Brewarrina, Collarenebri, Goodooga, Grawin & Pilliga.

Psychologist provides mental health and social and emotional wellbeing supporting how people feel, behave and react.

Speech Therapist evaluates and diagnoses speech, language, communication and swallowing disorders including NDIS and Aged Care clients.

Visiting Specialists


Cardiologist for heart related consultations and also ambulatory ECG and BP monitoring.

Dermatologist providing specialised skin services on referral by GP.

Endocrinologist provides specialised services on referral by GP.
Linked specialists also include Paediatrician, Ear Nose and Throat (ENT).

Wellness Programs

Alcohol and Other Drugs (AoD) Counsellor delivers critical assistance for clients with drug and alcohol addiction in Walgett, Brewarrina, Collarenebri and Goodooga. The AoD Aboriginal Health Worker supports the AoD Counsellor. Clients can self-refer or be referred.





Mental Health Counsellor offers support for mental health stresses. Clients can self-refer or be referred.

Wellness Nurses support all of the team including Outreach and also offer prevention screening including ABIs, 24 Hour BP monitoring, 24 Heart Monitoring, Echo Screening, Blood Sugar Monitoring and are involved in various research projects.

Outreach Team provides access to health care services for clients at Collarenebri, Goodooga and Pilliga. They deliver holistic health care. clinical support, community liaison, administration.

Healthy for Life Team

Located at 35 – 49 Wee Waa Street where the Healthy for Life Coordinator, Lifestyle Modification Officer, Community Dietician, Nurse, and Aboriginal Health Worker for Public Health support people to get their health back on track, particularly those who are at high risk of developing heart disease, type 2 diabetes and stroke, cardiovascular disease and other chronic conditions. Working in the health prevention space through the life ages, the team delivers a variety of supporting health programs.

Community Garden supplies vegetables and fruit from our garden, supporting clients with chronic conditions.

Family Health support for all age groups and genders for those experiencing domestic violence and related stresses

Health Promotion organises and coordinates community events including World Heart Week, Kidney Week, Aboriginal Children's Day, Men's and Women's Health Week, Blue Tree Suicide Prevention, Skin Cancer Week and Nutrition Week, school education programs, Health promotion also supports health partnerships.

Healthy for Life Dietitian offers community cooking and food skills, school & community health checks, outreach clinics and one-on-one nutrition education.

Lifestyle Programs include Cardiac Rehabilitation Group, Fitness & Exercise Groups, Yoga.





BREWARRINA ABORIGINAL MEDICAL SERVICE

BAMS is an outreach of WAMS which provides comprehensive primary health care services to members of the Brewarrina community and surrounding areas, providing expert health care and leading programs which focus on Aboriginal culture, youth, education and all aspects of healthy living in a remote rural community for Aboriginal people.

The practice is located at 5-7 Sandon Street and provides a locum GP service 5 days a week which is supported by the team and works in partnership with visiting Specialists and local service providers who frequent our practice.

The staff consists of:

- Chief Operations Manager (for BAMS and WAMS)
- Aboriginal Health Practitioner
- Cleaner
- Endorsed Enrolled Nurse - Healthy for Life
- Groundsman/Maintenance
- Medicare/Compliance Officer
- Receptionist/ITC
- RN - Clinic
- RN - Healthy for Life
- SEWB Support Worker
- Suicide Prevention Aftercare Worker
- Trainee Aboriginal Health Worker
- Team Leaders

Visiting Specialists include AOD, Audiologist, Brien Holden Vision, Dietitian, Ear Nose and Throat, Exercise Physiologist, Eye Health, Family Planning, Hearing Australia, Physio, Podiatry, Psychology, Sexual Health.

BAMS are accredited both clinically (AGPAL) and organisationally (TeWana).

BAMS have their own website: www.brewarrinaams.com.au or can be contacted on (02) 6839 3333.





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